

# 2024 ANNUAL REPORT



WEBSITE: [HOBBSNM.ORG](http://HOBBSNM.ORG)  
PHONE: (575) 397-9200



# MESSAGE FROM THE CITY MANAGER

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The City of Hobbs experienced remarkable success and progress in 2024, driven by the leadership and dedication of our Mayor and Commission, as well as the exceptional work and customer service commitment of our City employees.

Our continued fiscal strength remains the envy of many cities across New Mexico, enabling us to make significant investments that enhance the quality of life in Hobbs.

This Annual Report provides a snapshot of our key achievements in 2024—though it cannot capture all of the incredible work accomplished throughout the year. A notable change in this year’s report is an enhanced focus on “Who We Are,” aimed at better communicating our collective priorities and the progress we are making as a community. While we have much to celebrate from 2024, there is always more to be done, and we remain committed to raising the bar of excellence.

Too often, annual reports focus solely on facts, figures, financial data, and performance metrics—important tools for measuring success. However, as City Manager, one of my core priorities is ensuring we never lose sight of the human side of our work. At our core, we are people serving people, and that remains the foundation of everything we do.

While 2024 presented its share of challenges, it was also a year of significant accomplishments, made possible by the strong leadership of the City Commission and the dedication and talent of our employees. I am incredibly grateful for their exemplary work, and serving alongside them over the past eight years as City Manager has been one of the greatest honors of my life.

With that in mind, I proudly present this Annual Report on behalf of the Mayor and City Commission to our residents, businesses, employees, and community stakeholders.

Sincerely,

Manny Gomez  
City Manager of Hobbs, New Mexico

# City of Hobbs

## Administration and Commission



**Sam D. Cobb**  
Mayor of Hobbs



**Manny Gomez**  
City Manager



**Todd Randall**  
Assistant City Manager



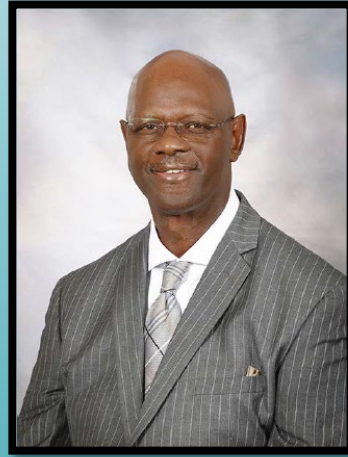
**Valerie Chacon**  
City Attorney



**R. Finn Smith**  
District 1 Commissioner



**Chris Mills**  
District 2 Commissioner



**Larron Fields**  
District 3 Commissioner



**Joseph Calderon**  
District 4 Commissioner



**Roy Dwayne Penick**  
District 5 Commissioner



**Don R. Gerth**  
District 6 Commissioner



**Julie Nymeyer**  
Executive Assistant



**Jan Fletcher**  
City Clerk

# City of Hobbs

## Directors



**Toby Spears**  
Finance Director



**Sheila Baker**  
General Services Director



**Mark Doporto**  
Fire Chief



**August Fons**  
Police Chief



**Nicki Lawless**  
Library Director



**Nicholas Goulet**  
Human Resources Director



**Christa Belyeu**  
I.T. Director



**Bryan Wagner**  
Parks/Open Spaces Director



**Doug McDaniel**  
Recreation Director



**Tim Woomer**  
Utilities Director



**Bobby Arther**  
Municipal Judge



**Chad Littlejohn**  
Interim Communications Director

# CITY MANAGER'S OFFICE

FTEs: 3 • Budget: \$928,522

The City Manager's Office provides the executive leadership to ensure the Mayor and Commission's goals and policies are implemented throughout the organization and has overall responsibility for the City's budget.

The City Manager, Assistant City Manager, and Executive Assistant work directly with the Mayor and Commission on all policy issues while also heading up the City's 15-member Executive Leadership Team.



This year, we are focusing on several key initiatives to enhance our community and improve the services we provide. Among our top priorities is to improve 227 miles of city-owned asphalt-paved streets. This initiative is part of a strategic 10-year pavement maintenance plan.

Crime in the community remains a concern. While law enforcement has long been on the front lines of crime prevention, it's time to shift how we approach this challenge.

The City Manager's office has a unique opportunity to assist in this endeavor by supporting initiatives that focus on dismantling opportunities for crime at a broader, systemic level. By positioning this problem-solving effort outside the traditional police framework, we can better distribute the responsibility of crime reduction to those who create the opportunities for criminal behavior.

The burden of crime reduction should not rest only with the police but also with the community, city officials, and organizations working together to ensure a safer environment for everyone.



# CITY ATTORNEY'S OFFICE

FTEs: 6 • Budget: \$781,213.16

- Prosecuted over 3,000 misdemeanor cases
- Provided Legal advice and guidance for 31 Commission Meetings and 32 advisory board Meetings.
- Collaborated and/or hosted 25 trainings for City of Hobbs departments.
- Made over 30 public presentations on various subjects.
- Prosecuted over 950 trials in Hobbs Municipal Court. 134 of these trials were DWI 1<sup>st</sup>, 2<sup>nd</sup> and 3<sup>rd</sup> offenses.
- Reviewed and/or created over 184 contracts for City of Hobbs Departments.
- Reviewed the procurement of 83 purchases made by the City of Hobbs.



The City Attorney's Office strives to zealously represent the City of Hobbs and its departments in all Legal matters, to create a culture of adherence to the strictest of ethics, and to foster an atmosphere where laws are formulated and enforced equally, with respect and dignity for all people.

The City Attorney's Office represents the City of Hobbs in Lawsuits filed by or against the City. The City Attorney's Office consistently maintains a criminal caseload of over 3,000 cases. These cases are misdemeanors initiated by the Hobbs Police Department and filed in the Hobbs Municipal Court. In 2024, the criminal prosecutions included 972 Trials and 134 DWI offenses.

The City Attorney's Office assists with all advisory boards and compliance with the Open Meetings Act (NMSA 1978, §10-15-1, et seq.) In 2024, assistance and legal advice both verbally and in writing to the Mayor, City Commission, City Manager, department heads, and staff in 28 commission meetings and 32 advisory board meetings. Contributions to these public meetings in 2024 include 30 presentations and drafting agenda items and resolutions.

The City Attorney's Office ensures compliance with New Mexico State Statutes requiring local government compliance. Some of these laws include the Inspection of Public Records Act (NMSA 1978, §14-2-1, et seq.), the Governmental Conduct Act (NMSA 1978, 10-16-1, et seq.), the Procurement Code (NMSA 1978, §13-1-1, et seq.), and the Open Meetings Act (NMSA 1978, §10-15-1, et seq.) In 2024 the City Attorney's office reviewed 184 contracts and 83 procurement requests. The City Attorney's Office proudly serves the New Mexicans of Hobbs.



# CITY CLERK'S OFFICE

FTEs: 6 • Budget: \$719,620

- Supported 34 City Commission meetings and work sessions
- Attested 145 resolutions and ordinances
- Processed 420 requests for public records
- Issued 1,485 business registrations and renewals
- Issued/processed 249 Cemetery Deeds for municipal-owned cemeteries
- Processed 4,691 transactions on Tyler Cashiering totaling \$8,346,491.49

The City Clerk's Office is the corporate secretary and custodian of the City Seal and City records. The office works as a liaison between the citizens and the City, striving to improve transparency and accessibility to local government. The City Clerk's Office serves as the information center on local government and community functions while following New Mexico state law, the Hobbs City Charter, and the Hobbs Municipal Code. The City Clerk, appointed by the Hobbs City Manager, ensures compliance with the New Mexico Open Meetings Act for the City Commission.

The City Clerk's Office strongly emphasizes high-quality customer service to Hobbs citizens. Citizens are directed in person and by telephone to appropriate departments and agencies for proper assistance. During the calendar year, 1,452 documents were notarized for members of the public.



The next election for the City of Hobbs municipal officers will be held in November 2025. The Lea County Clerk's Office will conduct the election, and the City Clerk's Office will provide administrative assistance as needed. Elective positions to be filled will be Mayor and Commissioners for Districts 1, 2, and 3.

The City Clerk's Office worked with many cannabis establishments during the calendar year to verify State Licensure, view area location maps, and issue appropriate City business registrations.

For the calendar year 2024, the City Clerk's Office issued 222 new business registrations, processed 37 changes of business physical address, and issued 1,256 business registration renewals.

The average monthly number of active business registrations was 2,283. A total of 57 liquor licenses and 67 mobile vendor licenses were issued.

Goals for 2025 include continuing succession planning for the future of the Clerk's Office, continuing planning to create and implement a Municipal Record Retention Schedule, and finalizing an update for the City's Business Registration Ordinance.

# COMMUNICATIONS DEPARTMENT

FTEs: 2 • Budget: \$241,846

## SOCIAL MEDIA

### FACEBOOK

Reach	Content interactions	Link clicks	Follows	Visits	Views
142.8K ↓ 25.7%	15.8K ↓ 33.9%	446 ↓ 43.3%	1.2K ↓ 1.1%	75.7K ↑ 47%	496.5K

### INSTAGRAM

Reach	Content interactions	Link clicks	Follows	Visits	Views
9.8K ↑ 74.6%	1.5K ↑ 100%	0 0%	196	2.6K ↑ 11.8%	68.7K

The City of Hobbs Communications Department fosters trust and understanding between the public and our departments. We serve as the organization's voice, providing education and engagement that strengthen relationships and inspire meaningful initiatives and policies within our community.

Our mission is carried out through targeted campaigns, consistent advertising, an active social media presence, and ongoing collaboration with community partners.



In 2024, adding a Marketing Coordinator brought fresh ideas and a faster turnaround for rebranding and marketing efforts. We also saw a significant increase in community engagement through TextMyGov. Additionally, billboards played a key role in expanding the City's outreach and visibility throughout the year.

TextMyGov

Reached over 5,000 uses of TextMyGov

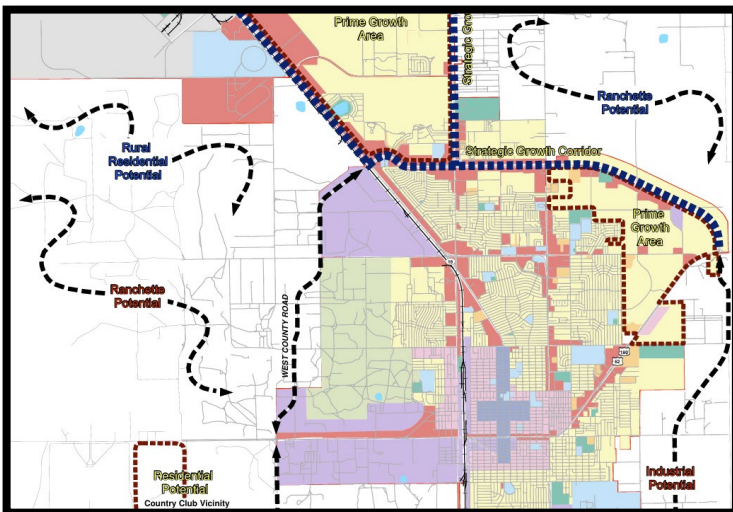


# ENGINEERING / PLANNING / TRAFFIC / GIS-MAPPING DEPARTMENTS

FTEs: 19 • Budget: \$4.745 Million

The Engineering Department provides technical services to internal departments and the general public related to engineering and planning services for the operations of Municipal Government and Private Development. All local government capital improvement projects over \$100,000 are required to be by a professional engineer. The Engineering Department provides and administers various capital improvement projects, which include streets, drainage, utilities, and quality-of-life projects, with numerous projects associated with State and Federal funding (Grant Administration). Engineering staff provide, review, and make recommendations for commercial and subdivision development, Master Plans, and annexation reviews to assist other departments.

The City's Housing Incentive Program began in 2012, and nearly 2,500 housing units have been developed, including affordable apartment complexes and approximately 1,000 single-family housing units. The total investment by the City of Hobbs is nearly \$19 million, with an estimated property valuation of \$500 million.



## 2024 Goals

- Update Drainage master plan
- Update comprehensive plan
- Update major thoroughfare plan
- Capital improvement projects
- Two HAWK crosswalk systems
- Traffic signal upgrades on Dal Paso
- Education initiative on minimum codes requirement

## DIVISION BREAKDOWN

The Planning Division serves as the liaison to the Planning Board and oversees all subdivisions, Community Plan development and policies, Housing Incentive Programs, and Commercial Plan reviews, including landscaping, site layout, and signage.

The Traffic Department manages 42 Traffic Signals and over 5,000 regulatory, warning, and information signages throughout the City of Hobbs.

The GIS/Mapping Division manages the City GIS Database and GPS collection of city-owned infrastructure. In 2023, 49 Cannabis/Alcohol Buffer Maps were created.

The Building Safety and Permitting Division is a branch of the New Mexico Construction Industries Division (CID), which provides full inspection services within the City limits of Hobbs and a 5-mile ETJ (extra-territorial jurisdiction) area. The Engineering Department has recently implemented a one-stop review process, incorporating the Building, Planning, and Engineering Departments.

# FINANCE DEPARTMENT

FTEs: 8 • Budget: \$1,492,838

## 2024 Annual Statistics

6,559	Purchase Orders Issued
19,423	AP Invoices Processed
10,367	Accounts Payable Checks
15,053	Payroll Checks

## Budget

Expense Budget	\$155,891,451.66
Revenue Budget	\$140,842,529.00

## Cash

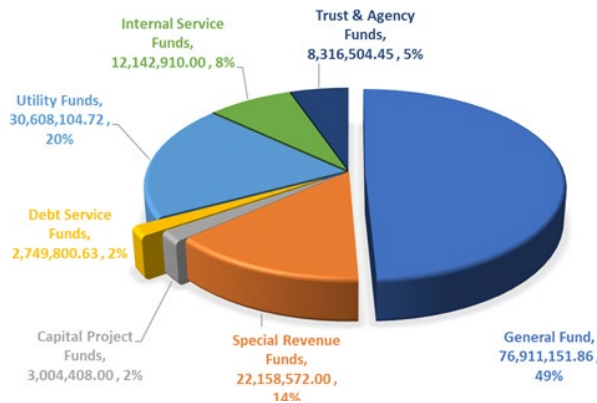
Actual Cash Balance  
All Funds as of 12/31/2024

**\$198,523,415.07**

## Communication

- Financial Transparency - [Hobbs Open Finance](#)
- Annual budget book
- Annual Financial Statements
- Quarterly Financial Reporting
- Periodic Budget

FY25 PRELIMINARY BUDGET  
EXPENDITURE SUMMARY (ALL FUNDS)



## Consistency

The finance dept provides:

**Accounting** (Purchasing, Budgeting, AR, Fixed Assets, Grant Admin)

**Financial Reporting** (DFA, NM State Auditor, Open Finance Website, Federal Agencies)

**Procurement** (Bids, RFP's, purchase orders, accounts payable, cooperative purchasing)

**Cash Management** (Investing, reconciling, projecting, compliance)

**Payroll** for approximately 550 employees on a biweekly basis

**System Administration** of Central Accounting and subsidiary systems

**Debt Service** (Compliance, Bond Issues, NMFA)

**Management** of Special Revenue/ Enterprise/Capital Project/Trust Funds

**Audit Preparation**

**Lodgers Tax Administration**

## Credibility

- We process all financial transactions for the City of Hobbs on a timely and consistent basis
- We provide required reporting to satisfy all applicable rules, regulations, laws, and generally accepted accounting practice (GAAP),
- And to remain cognizant of our fiduciary responsibilities to our citizens.



## Motor Vehicle Department

FTE'S: 7 Budget: \$598,152

The City of Hobbs is under contract with the State of NM to operate a local Motor Vehicle Department. The City conducts all transactions in accordance with the rules and regulations promulgated by the State of New Mexico Motor Vehicle Department.

### 2024 MVD Statistics

**24,653 MVD Transactions**  
**\$5,411,373 in MVD Fees Received**

## Our Links

- [City of Hobbs Open Finance](#)
- [FY25 Budget Book](#)
- [Finance Department Webpage](#)
- [Motor Vehicle Department Webpage](#)

# HOBBS FIRE DEPARTMENT

FTEs: 81 • Budget: \$12,278,625.63



The Hobbs Fire Department is committed to preserving life, property, and the environment by educating and empowering our members and the community, proving ourselves progressive in the face of adversity and change, and instilling confidence in the community through professionalism, pride, and quality service.

The Hobbs Fire Department carries out this vision with an operating budget of \$12,278,625.63. Utilizing this budget, the HFD has a budgeted staffing of 81 personnel and maintains a fleet of 5 Engines (4 front line, 1 reserve), 2 Ladder Trucks, 2 Rescues Units, 1 Hazmat Unit, 4 Grass Units, 1 Tanker, 9 Ambulances, 6 Command Units, and 3 Prevention Units.

The Hobbs Fire Department is honored to recognize the personnel who retired in 2024: Driver Engineer Mark Armijo



The Hobbs Fire Department would like to recognize the twelve personnel who promoted in 2024: Driver Engineer Marcus Ayala, Driver Engineer Quintana Gerardo, Driver Engineer Jaime Juarez, Driver Engineer Lucas Salmon, Driver Engineer Brandon Brown, Captain Lloyd Cochran, Captain Tanner Ingley, Captain Robert Stout, Captain Juan Contreras, Battalion Chief Michael Nelson, Deputy Chief Ryan Herrera, and Deputy Chief Adam Marinovich.

The Hobbs Fire Department continues to answer the call with every dispatched tone. The members of the Fire Department remain professional, aiming to help the community with any problem. The Hobbs Fire Department provides Fire Response, Emergency Medical Response, Haz-Mat Response, Specialty Rescue Response, and any other Community Problems that might arise.

The Hobbs Fire Department looks to 2024 as an opportunity for change. To meet the higher demand, the Department seeks new and innovative ways to meet and exceed the City's expectations.



## 2024 Statistics

Fire Responses: 2086

Structure Fires: 57

False Alarms: 355

EMS Responses: 9410

Sick Person: 755

MVC/MVA: 913

Falls: 746

Respiratory: 589

Chest Pain: 351

Out of Town/Airport: 477

Training Hours: 17,869

Inspections: 654

Plan Reviews: 90

Smoke Detectors: 60

Investigations: 34



# GENERAL SERVICES

FTEs: 36 • Budget: \$6,000,000

- Completed 2,029 maintenance and repair work orders for the fleet, totaling \$642,256.30 in parts and labor
- Added 26 vehicles, equipment, and trailers to the fleet to ensure continuous City operations and services
- Replaced 7 HVAC units
- Added new power pole on Shipp St for events
- Completed full-depth reclamation, mill and overlay, and crack seal pavement rehabilitation projects, approximately 8 miles



The General Services Department comprises four divisions: Garage, Building Maintenance, CORE Building Maintenance, and Streets.

The City Garage is responsible for fleet management and maintenance services for the City departments. The Garage division oversees asset management, maintenance and repairs, fueling services, equipment specifications, vehicle acquisitions and dispositions, generator maintenance, and the motor pool program. In 2024, the Garage division: filled one FTE vacancy; purchased: a specialized scanner for vehicle diagnostics, a smoke machine for vehicle emission diagnostics, and a full-size SUV for travel use; replaced the refrigerant machine; improved safety of work environment with the installation of upgraded lighting in storage rooms and security lighting outside; tested and obtained ASE certifications.

The Building Maintenance team ensures that City of Hobbs buildings are secure, well-maintained, and clean to provide employees and citizens with a safe and productive environment to work or visit. In 2024, the building maintenance team filled 2 FTE vacancies; completed interior improvements at Rockwind, Senior Center, and Police Department; completed security improvements at Building Inspectors; repaired damaged cinder block wall at Cemetery. The building maintenance electricians completed an overhaul/full service to 7 units, replaced the exterior lights of the City Hall building, and added a new power pole for Shipp St events. The CORE building maintenance team hired 2 FTEs, replaced all shower valves with new ones, rebuilt two backflow preventers in the competition pool, and repaired, cleaned, and sanitized indoor and outdoor turfs.



The Street Maintenance division maintains the City roads, drainage inlets, basins, and alleys. The division is responsible for managing the City's pavement preservation program, repairing asphalt potholes, sweeping streets, resurfacing streets, and responding to storm-related issues such as clogged storm drains. In 2024, the Streets division filled 3 FTE positions; awarded 61 miles of pavement rehabilitation projects; replaced a 6-yard and 12-yard dump truck; purchased a pickup with liftgate; replaced compactor and jack hammer for hot mix; improved safety of work environment with the installation of security lighting at the City's yard and pit; tested and obtained traffic control certifications.

# HOBBS POLICE DEPARTMENT

FTEs: 159 • Budget: \$25,354,426

## 2024 Highlighted Statistical Data

Calls for Service: 47,020 Crashes: 90 Traffic Stops: 10,687 Criminal Reports: 4,444

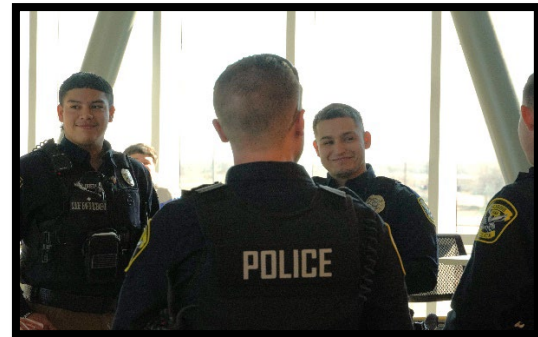
The Hobbs Police Department is committed to the citizens of Hobbs and all members of the department. We stand on the forefront of the latest technology and progressive community policing. From our Community Relations and Recruiting teams behind the scenes to our Field Services Officers patrolling the streets, we set the example of elite police services for other agencies within the state.



Over the past year, HPD has restructured the agency to reflect our current staffing and needs. Our agency currently consists of two divisions – providing expertise in areas of Administration, Field Services, Support Services, Criminal Investigations, and Community Services.



The Hobbs Police Department provides a range of successful community events. Coffee with Cops, PACT, Citizens Police Academy, town hall meetings and forums. Engaging with the public helps us build trust and better understand the community's needs. By fostering positive relationships, we encourage people to share information and work together to maintain safety, creating a stronger, safer neighborhood for everyone.



In addition, the Hobbs Police Department has formed a strong and collaborative partnership with the District Attorney's Office and key members of the retail community. Through this unified effort, we have adopted a proactive and innovative approach to combat retail theft. By leveraging shared resources, advanced technology, and a deep understanding of local challenges, we have been able to implement effective strategies that deter theft, enhance security, and improve overall safety.

Our Code Enforcement, Animal Control, and Hobbs Animal Adoption Center teams have been actively engaged in the community by hosting free vaccination clinics, organizing educational events, and expanding volunteer efforts. Their dedication to animal welfare has strengthened relationships within the community and continues to promote a collaborative and compassionate approach to pet care and well-being.

# HOBBS PUBLIC LIBRARY

FTEs: 14.75 • Budget: \$1,470,000



## Hobbs Public Library

**Mission:** To enrich lives and inspire creativity, curiosity, and literacy through access to information and entertainment for a multicultural community of all ages.

Items borrowed increased by 30% between '23 and '24 - 874 new library cards were added - Program offerings for babies, preteens, and adults increased - Facebook interactions increased by more than 15,000 – Expanded HPL hours - Library reorganization project continued



The Hobbs Public Library continues improvements begun in 2023. Programs offered to the community increased from 169 in 2023 to 354 in 2024. Program attendance expanded even more dramatically, with 11,272 Hobbs residents attending a program, up from 6,359 in 2023. This is the second year the library has seen our programming and attendance numbers increase by nearly double. The Hobbs Public Library is part of a consortium of Lea County Libraries, the Estacado Library Information Network or ELIN, which allows member libraries to subscribe to and offer a wealth of digital access via database subscriptions and sharing of resources with our partner libraries. The State of New Mexico provides access to many supplementary resources.

Through both partnerships the Hobbs Public Library offers access to more than 60 databases.

Databases include access to genealogy sites, language learning, educational sites for youth, streaming music, e-books and e-audiobooks in tandem with robust inter-library lending abilities within our consortium partner libraries or throughout libraries across the nation. Databases added most recently include Scholastic Teachables and Transparent Language, language learning software.



The library is well supported by an active Friends of the Hobbs Library group, which offers services such as book sales within their store located in the library or at the nearby farmer's market every weekend between June and October. The Friends have partnered with the City to offer donated books at several free libraries throughout Hobbs.

The library works to inspire our patrons to love reading and offers resources to make learning fun and easy. The need to provide more robust offerings to more people within the service area continues to drive efforts to improve library services and offerings.

# HUMAN RESOURCES & RISK MANAGEMENT

FTEs: 8.75 • Budget: \$1,429,296

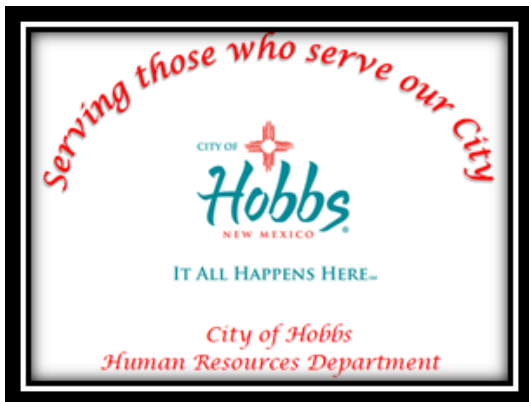
## HUMAN RESOURCES

- Reviewed and processed 3,119 applications
- Processed 1,696 personnel actions
- Managed through the change in new insurance providers and new agent of record

The Human Resources Team remains committed to prioritizing the needs of city staff. By supporting those who serve our City, the department consistently delivers exceptional customer service to ensure that our employees have the resources they need to remain engaged, safe, and mindful of diversity.

This year, New Hire Orientation has been consistent and all reviews indicate that we are doing a great job of keeping our employees engaged in the process. Supervisor training has been developed with the first “block” being introduced in January 2025.

In relation to our benefits, this past year presented significant challenges as we transitioned to a new agent of record and made the strategic decision to change our health insurance carrier for cost-saving purposes. Such decisions are approached with careful consideration, and in light of rising costs, it was a necessary step. A considerable amount of time and effort was invested in this project. Fortunately, earlier in the year, our HR Assistant position was reclassified, enabling us to transition to an additional Benefits Specialist. This change has proven to be beneficial and greatly assisted us during the Open Enrollment process.



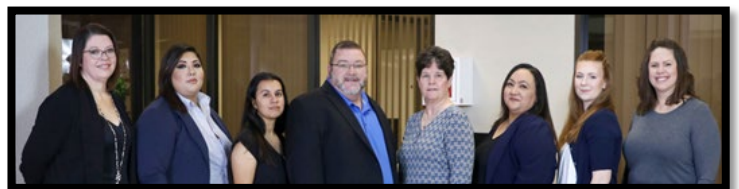
The ongoing training of our team remains a top priority, with several staff members participating in off-site training sessions and webinars to ensure that everyone is well-informed and up-to-date on the constantly evolving HR information.

## RISK MANGEMENT

- Endorsed 39 new vehicles and/or equipment to City's insurance policy.
- Sent 29 demand letters for at fault claims.
- Reviewed 493 incident reports from various city departments along with associated police reports and video footage.
- A total of 148 property damage incidents occurred in 2024.

Risk Management has continued to proactively evaluate and adjust the City's commercial insurance landscape in order to ensure the most appropriate and effective coverage for the City's evolving needs. This year, significant efforts have been made to stay ahead of industry trends, reassess existing policies, and identify any gaps in coverage, all with the goal of mitigating potential risks.

In addition to this, the City has strengthened its collaborative efforts by partnering with the New Mexico Self-Insured Fund (NMSIF) to offer free training sessions. These trainings, which are made available to surrounding municipalities, aim to enhance risk awareness and improve safety practices across the region. The initiative not only fosters community cooperation but also enhances the overall risk management capabilities of local governments.



On the cost-recovery front, the City has continued its focus on internal claims handling. This approach allows for the efficient recovery of damages resulting from accidents, theft, and vandalism to City property. By streamlining the claims process and taking a more direct approach, the City aims to recover as much as possible, helping to offset the financial impact of such incidents.

Looking ahead, Risk Management will continue to prioritize both risk mitigation and cost recovery efforts, while further strengthening partnerships with external agencies to safeguard the City's assets and the well-being of its residents.

# INFORMATION TECHNOLOGY DEPARTMENT

FTEs: 8 • Budget: \$3,100,000

- Received 3,202 requests for service in 2024. This is a 1.8% decrease from the 3,258 requests in 2023.
- Completed 3,114 requests for service. Yielding a 97% completion rate.
- Managed 44 virtual servers and 20 physical servers.
- Managed over 800 computers, laptops and tablets.
- Maintained network infrastructure for 30 City facilities.
- Managed and deployed the Livestream feed for 31 Commission meetings.
- Managed and maintained 6 City websites.
- Designed and implemented the new Civic Plus Agenda Management Solution.
- Designed and began implementation of a new City-wide phone system.
- Designed and implemented a new virtual environment to house all City servers.

The Information Technology Department strives to provide high-quality, technology-based services most cost-effectively to facilitate the City of Hobbs' operations and its services to the community.

The Information Technology Department had numerous noteworthy accomplishments in 2024. IT focused on strategic goals, and digitization was at the top of the list. The Department strives to improve processes for all employees in an effort to better serve the citizens of our community. IT collaborated with the City Clerk's Office to design and implement a new agenda management solution. The new solution created a single portal for creating and managing all Commission agendas, meetings, and videos.



Many infrastructure upgrades were performed, including purchasing new servers that will replace our current virtual environment, installing updated networking equipment, and upgrading dated systems that will streamline processes for all City departments. IT designed and began the implementation of a new City-wide phone system. All phones have been replaced at City Hall, and we are now in the process of completing the configuration and installation at Hobbs PD and Municipal Court, with all other facilities to follow in 2025. We will continue to upgrade our network infrastructure to provide efficient and secure connectivity to all facilities. These changes will provide faster, more reliable service to all City facilities.

IT is focused on modernizing all City processes. In collaboration with the City Finance and Court teams, we worked to migrate the financial and court management systems to a more modern configuration. We also worked with Code Enforcement to design and implement a solution for our active condemnation process. We will continue to streamline antiquated processes to improve efficiency in all day-to-day operations.

Communication is always a top priority for the Information Technology Department. We endeavor to ensure the public is updated with our technological resources. IT currently maintains the City's radio station, KHBX. We are working on the implementation of a new high-powered FM station that will extend coverage to all citizens within our City limits. We continue to expand the information available on our website in an effort to improve the citizens' experience and ability to easily obtain information.

As technology use continues to increase, the need for a strong, dependable Information Technology Department has never been more apparent. The IT department will dedicate its time to persisting in providing excellent service and continuing a strong collaboration with all departments.



# HOBBS MUNICIPAL COURT

FTEs: 7 • Budget: \$782,970

Hobbs Municipal Court is a court of limited jurisdiction. It has jurisdiction over municipal ordinance violations, including traffic violations, municipal code violations, environmental violations, and petty misdemeanor criminal cases. The Court also has jurisdiction over DWI, simple and aggravated 1st, 2nd, and 3rd. The Court does not hold jury trials. It only holds Bench Trials and is not a court of record.

The Municipal Court is under the umbrella of the City of Hobbs and the New Mexico Supreme Court.

- Municipal Court filed and processed over 6,300 cases in 2024.
- The Municipal Court holds two video arraignments every morning, Monday – Thursday at 6:30 a.m. and 3:30 p.m. and Fridays at 8:00 a.m. Traffic Court is held every Monday, Tuesday, Wednesday, and Thursday at 10:00 a.m. and 12:30 p.m. and Fridays at 10:00 a.m.
- The court holds pretrial and trials every other week on Tuesday and Thursday.
- The Municipal Court also regularly holds hearings on Petitions for Dangerous or Potentially Dangerous Dogs, Disposition of an Animal, Cruelty, etc..
- The Municipal Court also regularly holds Change of Plea Hearings, Probation Violation, and Pretrial Release Hearings.
- The Municipal Court utilizes Virtual Court/Google Meet for those unable to appear in person every Thursday at 3:30 p.m. This could be due to living out of state, sickness, work, etc. This decreases the failure to appear/pay.
- The Municipal Court utilizes text notifications to remind individuals of upcoming court dates and payments, which decreases the issuance of Bench Warrants for Failure to Appear/Pay/Comply.
- The Municipal Court diligently monitors the collection process by sending text messages, making courtesy calls, issuing Criminal summonses, and, as a last resort, issuing Bench Warrants on delinquent payments and payment plans.

The Municipal Court handles traffic, environmental, and petty misdemeanor cases, prepares legal documents, manages court sessions, processes payments, and enforces court orders. It also conducts yearly staff training on various subjects, such as conflict resolution and customer service.

The court employs Superior Security for safety and collaborates with alternative sentencing programs to reduce incarceration. In September 2024, it became the first in New Mexico to offer online case access and e-filing for attorneys. The court is implementing new software integrations and transitioning to paperless operations.

In 2025, it plans to enhance its digital systems, continue working with alternative sentencing programs, update processes in accordance with legal changes, and seek efficiency improvements.



# PARKS & OPEN SPACES

FTEs: 64 • Budget: \$10,962,379

The Parks and Open Spaces Department maintains and improves all city owned property for over 1,100 acres:

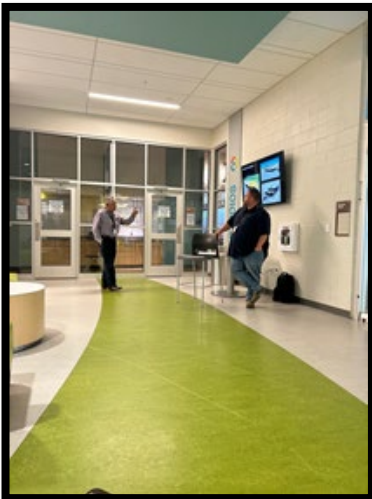
- Parks & Open Spaces
- Cemeteries & City Facility Grounds
- Trails & Campground
- Golf Course & Sports Fields
- Medians & Rights of Ways
- Retentions Basins & Environmental Lots



Duties and roles include, but are not limited to, safety, forestry operations, horticulture, turf management, carpentry, masonry, plumbing, sprinkler irrigation systems, welding/fabrication, mechanics, training, janitorial, interments/dis-interments, special events, weather and emergency responses, holiday decorations, and graffiti removal.



Accomplishments for 2024 are improvements to irrigation system at the CORE; new basketball/pickleball court at Charlie Brown Park; volleyball courts at Del Norte Park were renovated; partnered with Hobbs Youth Rotary Club to install book drop boxes at three parks; Taos Wall landscape completed; Veterans Wall at Prairie Haven Cemetery renovated; Landscape beds at Prairie Haven Memorial Park completed; Cemeteries had 192 services; 106 reports of Graffiti; and POSD held two events - Kids in Park Day & Splash Bash for community members.



Upcoming projects for 2025 include replacing playgrounds at Clinton and Heizer Parks, new waypoint signage at Veteran Memorial Sports Complex, a Bronze Statue and Plaque for Veterans Park, replacing Park signage, permanent bays for Rockwind driving range, a trial of robotic mowers, a renovation of Clover Park, renovation of basketball/pickleball courts and walking path at Del Norte Park, and landscaping improvements along Broadway.



# RECREATION DEPARTMENT

FTEs: 110 • Budget: \$13,752,000

The Hobbs Recreation Department is comprised of six divisions:

*Aquatics*    *Recreation*    *Rockwind Community Links Clubhouse*  
*CORE*        *Senior*            *Center*            *Teen Center*

City of Hobbs - Recreation Department  
4827 N. Lovington Highway  
(575) 397-9291

In 2024, the Recreation Department hosted more than eighty events, the vast majority of which were free to attend. Programs and activities are also offered throughout the year, providing learning opportunities, fitness, and fun.

In 2024, the CORE had more than 364,000 participants, an increase of 75,000 from 2023. The New Mexico Recreation and Parks Association honored the CORE's wheelchair basketball tournament as the special event of the year. More than 2,200 attended the CORE's Halloween Spooktacular, a new record for this event, which is the CORE's most popular event.

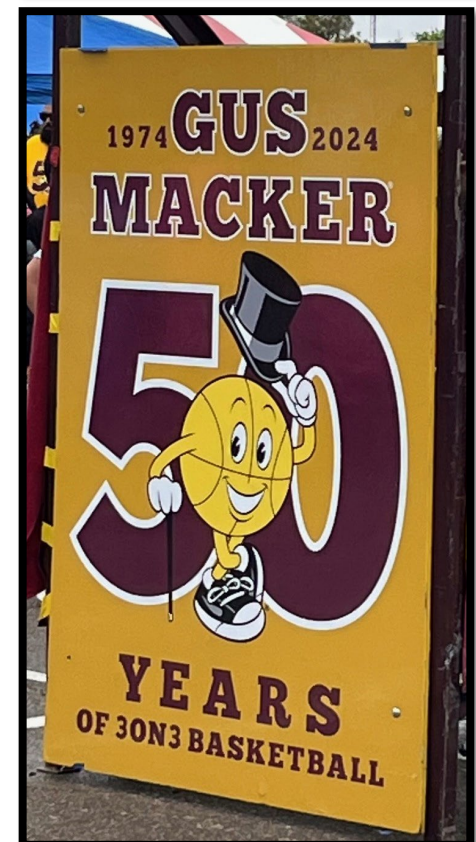
Among some of the Recreation Division's most popular offerings are the Summer Sports and Summer Recess programs, Movies Under the Stars events, the 4th of July Community Celebration and the Hobbs Downtown Slam & Jam which had 243 teams in the Gus Macker 3-on-3 Basketball Tournament in 2023, a new record for the number of teams!

Rockwind Community Links continues to be highly regarded by golfers throughout the state. In 2024, Rockwind hosted the New Mexico Open for the third consecutive year and also hosted the National Junior College Athletic Association's Men's Golf National Championship Tournament, at which the New Mexico Junior College Men's Golf Team won the 2024 National Championship!

The Hobbs Senior Center served 51,926 meals to its members through the Center's Meals on Wheels and Congregate Lunch programs, an increase of over 5,000 meals from 2023. The New Mexico Recreation and Parks Association honored the Senior Center's Enhanced Fitness Program as 2024's Adult Program of the Year.

The Hobbs Teen Center provides year-round programs, activities, and events for teens. One of the primary missions of the Teen Center is to ensure that members' nutritional needs are being met, and the Teen Center provides snacks and meals. The Teen Center also offers rides home to those teens who need a ride upon closing.

The Recreation Department also coordinated the following during 2024: Park Pavilion Reservations (341), Special Event Permits (73), the North Grimes Banner Display (5), Mobile Stage Rentals (6), Baseball/Softball Tournaments (18), and Summer 2024 Private Pool Parties (82).



# UTILITIES DEPARTMENT

FTEs: 55 • Budget: \$38,500,000

The City of Hobbs Utilities Department comprises the following divisions: Water Office Division, City Warehouse, Water/Wastewater Laboratory, Water Production Division, Wastewater Collection Division, Water Distribution Division, Wastewater Treatment Division, and SCADA Division.

## 2024 CAPITAL PROJECTS

- Water and Sewer Master Plan – Project complete
- WWRF Centrifuge Replacement Project - Project to be completed in Spring 2025
- Water Storage Tank Inspections/Cleaning - Project complete
- Jefferson BPS Emergency Generator Replacement Project – Project complete
- Manhole Rehabilitation Project – Phase One complete; Phase Two in the planning process
- New Water Production Well Project - Design Phase complete - Construction Bid out Spring 2025
- WWRF SCADA Project - IPS Inc. - Project in progress - completion in Spring 2026
- Water Meter Replacement Project - Project to be completed in Spring 2026

## FUTURE CAPITAL PROJECTS

- RCP Sewer Line Replacement Project - Construction Bid to be advertised in Spring 2024
- Phase 12 Waterline Replacement Project - Construction Bid to be advertised in Spring 2024
- New Water Production Storage Tanks Project - Design Phase to begin 2025



The City of Hobbs Utilities Department operates and maintains the infrastructure and equipment necessary to deliver a reliable supply of clean, safe, and potable water to the citizens of Hobbs, New Mexico. The Department is responsible for operating and maintaining the City's wastewater collection and treatment facilities. These facilities are used to remove wastewater from within the City and convey it to the City's wastewater reclamation facility for proper treatment in accordance with the provisions of the City of Hobbs Municipal Code and all applicable State and Federal regulations.

# Thank you for viewing the 2024 Annual Report



WEBSITE: [HOBBSNM.ORG](http://HOBBSNM.ORG)  
PHONE: (575) 397-9200

